**Annex 1 - Framework Overview**

**AS24587 – Help 2 Live at Home (2024)**

**The Help 2 Live at Home (2024) Framework Agreement**

The Council is publishing an updated Help 2 Live at Home (2024) Framework under the Public Contract Regulations 2015. It will enable the purchasing, delivery and management of services designed to meet Care Act eligible needs which take place in domestic or community settings. It will cover a wide range of services, including, but not limited to, Domiciliary Care, Extra Care, Live In Care, short-term respite enablement and reablement services which fall within the overall umbrella of CQC regulated home-based care and support. It will be available for Older Adults (usually aged 65+) and Younger Adults (usually 18-64) and will include services for people with a Learning Disability, Physical Disability, Dementia or Mental Health need, and those transitioning from Children’s Services.

The new Framework will allow for the Hampshire and Isle of Wight Integrated Care Board to call off their own contracts, and for the County Council to act as lead commissioner as appropriate, if required. This arrangement would enable The County Council and the Hampshire and Isle of Wight Integrated Care Board to have a flexible way in which they can purchase a variety of services for both Older and Younger Adults.

Providers wishing to enroll on the Framework will need to apply for the Help 2 Live at Home (2024) Framework Agreement. There is no service specification at Framework level. The specifications and call-off terms and conditions will be bespoke to each call-off (which can be published by the Council and Hampshire and Isle of Wight Integrated Care Board). These will be specific to each opportunity and published on a call off by call off basis.

**Term and Scope of the Help 2 Live at Home Framework (2024)**

The intention is that the Help 2 Live at Home (2024) Framework will be open for the initial term and extension period for new providers to join. However, the Council reserves the right to review this on a monthly basis. At any review point, the Council may decide to temporarily close the Help 2 Live at Home (2024) Framework to new applicants. If it does this, it will publish a notification on the Council’s electronic tendering system which states the period of the closure and when this will next be reviewed.

The scope of the Help 2 Live at Home (2024) Framework will cover Older Adults and Younger Adults, both for short-term and long-term care and different purchasing arrangements such as block purchase. However, there is no guarantee that the Council will publish opportunities for everything named above.

**Help 2 Live at Home (2024) Framework**

The previous Help to Live at Home framework ended on 08 August 2024. The renewal presented an opportunity to review and make amendments and improvements, to ensure a smooth transition between contractual arrangements, and minimise any disruption to delivery partners or individuals.

Once the framework is established; call offs for diverse services will be conducted in accordance with the terms laid out in the framework.

The Framework is scheduled to be open for applications from October 2024. It will remain open to further provider submissions. The Council reserves the right to terminate the framework in accordance with the framework Terms and Conditions. Providers are advised to expedite their submissions at the earliest opportunity in order to be able to access placement on the Framework.

When considering the procurement options for the Help 2 Live at Home (2024) framework the Council required a solution which would not restrict the market, would allow for new entrants across the life of the contract and would be flexible to capture different requirements throughout the contract period. The need for the procurement to be open-ended and allow for new suppliers across the life of the contract restricts the procurement options. Of the remaining options the Council has decided upon a “Framework” procured under the Light Touch Regulations. Part 2, Chapter 3, Section 7 of the Public Contracts Regulations 2015 allow contracting authorities to develop bespoke procurement vehicles to be applied in respect of the award of contracts. As set out above, the Council has therefore developed a " Framework" to procure care services delivered in the individual’s own home or the community.

All Providers that meet the enrolment criteria while the Framework is open will be accepted onto the Framework. There are no limits to the number of providers the Council will accept onto the Framework.

The Council will only contract with organisations that are registered to deliver care with CQC. It will not contract with any other part of a group's structure. This applies to the Framework and any call-off contracts issued under it.

All Framework and call off contracts will be issued digitally using DocuSign. Organisations will need mobile numbers for signatories to authenticate signatures.

**Mini Competitions**

The Council will run mini competitions from this Framework. While the intention is that these will be call-off opportunities, the Council reserves the right to make direct awards to comply with the Provider selection regime for health services where required.

All call-offs will follow the relevant regulations.  This may include the Provider Selection Regime for some services.  Any call-offs procured under the Provider Selection Regime will state so in the procurement documents.

**Performance under the Framework**

If a Provider has been inactive on the Framework for 12 months or more, the Council may terminate its appointment, giving 30 days’ notice. The Council defines inactive as having no current placements, not having expressed an interest in any new placements and not applying for any wider call-off opportunities.

If the Council terminates the Framework agreement for an organisation following a breach the Council will set a minimum period before the organisation can apply to join the Framework again. This period will be six months, or the period set out in the Termination Notice. If an organisation subsequently reapplies it will be required to satisfy due diligence checks that corrective actions have been put in place.