



OPPORTUNITY BREAKDOWN

CONTRACT/PROJECT	Supported Living and Residential Services Framework
BUYER	Hackney Council
LOCATION OF DELIVERY	The London Borough of Hackney
DELIVERY LENGTH	This contract has an expected duration of 5 years. The contract does include an option to extend. This option is for an additional 3 years on a 1 + 1 + 1 basis.
BUDGET/VALUE	The framework is designed for call-off arrangements, and pricing will be submitted by providers as part of their tender response and then used competitively within the e-Brokerage system at the call-off stage. This means value will vary depending on provider rates, volume of packages awarded, and service uptake across the 5–8 year contract lifespan.
MINIMUM FINANCIAL THRESHOLD	There is no minimum financial threshold required for this contract.
KEY DATES	Deadline 11 th June 2025, 12noon.
SUBMISSION GUIDANCE	The Authority is using ProContract as its electronic procurement portal. The Procurement Portal is accessible at https://www.londontenders.org/
EVALUATION SCOPE	This bid will be a two stage process: 1. Stage 1 – complete the PSQ on ProContract.





2. If you pass/are successful, complete call off contracts where you will be assessed on your suitability.

Tiers (Lots 1 & 2 Only):

The eBrokerage / Marketplace System operates on a tiered basis. Please see below for details of where provisions will sit based on their applications on the eBrokerage / Marketplace System.

- **Tier 1** providers who have successfully passed all criteria required, with a CQC rating of Outstanding or Good, will receive the ability to bid for packages of care in the first instance.
- **Tier 2** providers on the eBrokerage / Marketplace system, which means that they will only see packages of care that cannot be fulfilled by any providers on Tier 1.
- **Tier 3** providers are providers who have existing packages of care. These will be used only in a final instance where the care package cannot be fulfilled by Tiers 1 and 2, or in a case of client choice or a court order.

Lot 3: Lot 3 will be subject to its own call-off process which will be a Further Competition.

DESCRIPTION OF WORK

This framework will be split into x3 Lots as set out below:

- Lot 1 - Supported Living for all clients cohorts aged 18+
- Lot 2 - Residential Care for adults aged 18+ and adults aged 65+
- Lot 3 - New block packages of care

IMPORTANT INFORMATION

The framework will be split into x3 Lots. For all lots, bidders will be required to demonstrate they have met the relevant criteria for joining the framework, including the Central Digital Platform registration (with no debarments), the Procurement Specific Questionnaire (PSQ) and the Conditions of Participation (CoP) including all required documentation.

Successfully passing this criteria will mean that providers will be added onto the framework for the respective lot(s) they have applied for.





The framework will reopen annually for new applicants. Previous successful applicants will be required to recomplete the approval process in full including the PSQ to be reassessed and to ensure that their documents remain updated. Each year, the criteria will remain the same, unless there are legal obligations in which the Council are required to change this.

Hackney Council, in designing this Competitive Flexible Procedure, considers that TUPE should not apply to Lot 1 or Lot 2, however, it is the Supplier's responsibility to seek their own legal advice and to make appropriate investigations to determine for themselves if this is in fact the case.

TUPE may apply to contracts awarded under Lot 3. In the case that TUPE applies for Lot 3 services, this will be stated in the call-off and providers will be made aware of this obligation. TUPE data will be provided for any services that this is applicable to under Lot 3.

REQUIRED ACCREDITATIONS

Provisions who are in the process of registering with CQC will be permitted onto the framework providing that they have successfully passed all assessment criteria in the first instance. These provisions will be placed on Tier 2 of the eBrokerage / Marketplace system, which means that they will only see packages of care that cannot be fulfilled by any providers on Tier 1.

PRICE FOR US TO WRITE THIS BID FOR YOU

£1,450 (please note the price includes the PSQ stage only, call off contracts not included).

Disclaimer - This information is accurate at the time of completion. We strongly advise our clients to check if any of the bidding documents have been updated before proceeding with any submissions.

Big Sister Ltd will not be held responsible for instances where you have proceeded without due diligence and is unsuccessful due to failure to conduct such checks.

