

Your Guide to Care Funding in Norfolk



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Navigating the intricacies of adult social care funding can be challenging. If you reside in Norfolk and are seeking financial assistance for care services, it's essential to understand the available options and the processes involved. This guide provides an overview of the funding opportunities offered by Norfolk County Council and outlines the steps to access them.

1. Care Act Assessment

Before exploring funding options, it's crucial to determine your eligibility for care services. Norfolk County Council offers a Care Act Assessment, which evaluates your care and support needs to identify suitable services. This assessment is free and serves as the foundation for any subsequent financial assistance.

How to Request an Assessment:

- **Online:** Visit the [Care Act Assessment](#) page for more information.
- **Phone:** Contact Norfolk County Council's Adult Social Care team at 0344 800 8020.

During the assessment, a social care professional will discuss your needs, the support required, and any existing assistance you receive. This comprehensive evaluation ensures that the support provided aligns with your specific needs.

2. Financial Assessment (Means Test)

Following the Care Act Assessment, if you're deemed eligible for support, a Financial Assessment will be conducted to determine your contribution towards the cost of care. This assessment considers your income, savings, and assets.

Key Thresholds:

- **Savings over £23,250:** You're expected to pay the full cost of your care.
- **Savings below £23,250:** You may be eligible for financial support, with contributions determined based on your financial assessment.

For a detailed explanation, refer to Norfolk County Council's [Will I have to pay for my care?](#) page.

3. Types of Care Services and Associated Costs

Norfolk County Council provides various care services, each with specific funding considerations:

a. Home Care (Non-Residential Services)

If you receive care services at home, the council will assess your financial situation to determine your contribution. Details are available on the [If we contribute to your care costs](#) page.

b. Residential and Nursing Care

For those moving into residential or nursing homes, a separate financial assessment is conducted. If you own property, its value may be considered in the assessment. Information about this process can be found on the [Will I have to sell my home to pay for my care home costs?](#) page.

4. Direct Payments

For greater control over your care, you can opt for Direct Payments. This arrangement provides funds directly to you, enabling you to arrange and manage your care services. Guidance on obtaining and using Direct Payments is available on the [Direct Payment Support Service](#) page.

5. Deferred Payment Agreements

If your wealth is primarily tied up in property, you might be eligible for a Deferred Payment Agreement (DPA). This scheme allows you to defer care home costs, with the council covering expenses upfront and reclaiming the amount when your property is sold. Eligibility criteria and details are outlined on the [Will I have to sell my home to pay for my care home costs?](#) page.

6. Additional Support and Benefits

Beyond the primary funding avenues, consider exploring:

- **Carer's Assessments:** If you have someone providing regular care, they might be eligible for support. Details can be found on the [Support for Carers](#) page.

- **Benefits:** You may be entitled to additional financial support through various benefits. Information is available on the [If you pay for your own care](#) page.

7. Seeking Independent Financial Advice

Making decisions about care funding is significant. It's advisable to consult with an independent financial adviser to understand all available options and implications. The council's [If you pay for your own care](#) page provides additional resources and guidance.

How Care with Confidence Helps for FREE.

At [Care with Confidence](#), we know that navigating care funding can feel overwhelming — especially when you're already juggling the emotional and practical demands of finding the right support. That's why we created this guide: to offer you a clear, simple starting point, built on years of experience helping families just like yours.

But you don't have to do it alone.

We're only ever a phone call away — and we're happy to take your call out of hours, so you can speak to someone when you get home from work, when the house is quiet, or simply when it suits you best. Whether you want to talk through your funding options, understand what support is available, or just need a reassuring voice on the other end of the line, we're here for you.

You can feel confident in the advice you receive from Care with Confidence. This guide is just the first stage of support— and if you'd rather skip the pages and talk it through instead, that's absolutely fine. Our mission is to provide the information you need, in the way that feels most comfortable for you.

Whatever stage you're at, we're here to help you move forward — with confidence.

Care with Confidence x



Email: hello@bigsistercare.com
Website: www.bigsistercare.com